

# STUDENT HEALTH SERVICES

The Texas Woman's University Student Health Services (<http://www.twu.edu/student-health-services>) (SHS) is located on the TWU campus in the lower level of Hubbard Hall at 303 Administration Drive, next door to DPS (Department of Public Safety) and will relocate to the first floor of Jones Hall early in the 2018-2019 academic year. SHS is dedicated to providing quality healthcare and preventative services to the students of our University. By providing these services, SHS intends to assist each student in maintaining maximum health, so that students may realize to the fullest extent possible the educational opportunities afforded by the university.

SHS provides medical services for diagnosis and treatment of illness and injury, as well as prevention services such as immunizations and wellness examinations. Mental health services are also available. Fees are assessed for office visits, lab services, medication, and medical equipment/supplies. All x-rays are referred to an off-campus facility, and students are responsible for all charges. SHS offers an optional pharmacy delivery service through Drug Emporium in Denton. Prescriptions are delivered to the clinic twice daily for pick-up or mailed to students for a small fee. Students wishing to use the pharmacy service to fill prescriptions written by personal physicians must complete required pharmacy forms and prescriptions must be brought or faxed to Student Health Services.

Any enrolled student may call the "Ask a Nurse" telephone service at 940-898-3827 whenever the Denton Clinic is open.

For more information regarding healthcare for TWU students, please visit the Student Health Services website (<http://www.twu.edu/student-health-services>).

## Transportation to Student Health Services

Officers from the Department of Public Safety may, on occasion, escort sick or injured students to Student Health Services. Individuals who are sick or who have minor injuries and can walk with some assistance should be escorted to a vehicle and transported to Student Health Services. An ambulance is not available to transport students to Student Health Services. Students with serious injuries, such as broken bones, severe bleeding, prolonged unconsciousness, or spinal injury, should be transported to a city hospital via city ambulance.

## Health Care – Houston

Students may access medical care in Houston through the UT Health Services (UTHS). Students with the Student Health Insurance Plan have the deductible waived at UTHS. Immunization clinics are held periodically on the Houston campus. Students may utilize the "Ask a Nurse" telephone service at 888-898-8825, from 8AM until 5PM Monday through Friday, whenever the Denton campus is open. For additional information and location and hours of operation, contact the UT clinic at 713-500-3267 or the Student Life Coordinator at 713-794-2158.

## Health Care – Dallas

Conveniently located medical care for students at the TWU T. Boone Pickens Institute of Health Sciences-Dallas includes Concentra Urgent Care. Students with the Student Health Insurance Plan have the deductible waived at Concentra. Student Health Services offers Health Promotion programming as well as immunization and clinic services on designated days on the Dallas campus. Dallas students are welcome

to visit the clinic on the Denton campus. Students may utilize the "Ask a Nurse" telephone service at 888-898-8825 from 8AM until 5PM Monday through Friday, whenever the Denton campus is open. For additional information on location and hours of operation, contact Concentra at 214-630-2331 or the Student Life Coordinator in Dallas at 214-689-6696.

## Health Insurance

An optional health insurance plan is available to TWU students currently enrolled as undergraduates taking at least 6 semester credit hours and graduates taking at least 3 semester credit hours. Major illness or accidents may require special medical attention or hospitalization that is not available at the University. F1 and J1 status international students are required by federal law and university policy to enroll in the university insurance plan as a condition of admission (see below). Some majors with clinical rotations and study abroad may require that students have insurance. The University sponsored insurance program covers service on or off-campus for a semester or for a twelve-month period. Students and their parents or guardians are encouraged to consider this insurance program, and more information can be obtained by contacting Student Health Services (<http://www.twu.edu/student-health-services/default.asp>).

## Health Insurance for International Students

As a condition of enrollment and federal law, Texas Woman's University requires all international students to maintain continuous medical and hospitalization insurance for the entire period of their enrollment at TWU. International students with an F1 or J1 visa status are required to obtain insurance coverage through the University sponsored insurance plan (<http://www.twu.edu/student-health-services/international-students>). International students will be automatically enrolled in the insurance plan and premiums will be placed on the student's tuition and fees bill each semester.

International students may request an exception from the University sponsored insurance plan only in the following situations, if they are:

- Employed by TWU and covered by employee health insurance
- Covered by group health insurance through another U.S. employer
- Covered by spouse or parent's group insurance plan through a U.S. employer
- A sponsored student covered by insurance through his or her government
- Graduating or leaving the country for the entire summer

If an exception is granted, a charge for repatriation and evacuation may remain on the student's account, if the alternate health insurance does not include these required benefits.

In order to request an exception for Foreign Student Insurance charges, a student must complete the TWU Student Health Insurance Request for Exception/Waiver process by the specified deadline; please see International Students: Mandatory Insurance - Request for Exception (<http://www.twu.edu/student-health-services/international-students>). All **Requests for Exception** must be submitted by:

- 12th class day for the fall and spring semesters
- 4th class day for the summer semesters (students with alternate insurance)

- 12th class day of the spring semester (students leaving the country for the entire summer)

**Late requests will not be accepted.** The request process must be repeated each semester, and it is the student's responsibility to submit requests in a timely fashion.

## Tuberculosis Screening

All new students who have lived in areas of the world where tuberculosis is prevalent are required to be screened for tuberculosis (TB blood testing only); this includes all new and transfer international students and new students considered to be international by TAC §21.25(c) (formerly, HB 1403) or TEC 54.052. TB screening may be performed at TWU Student Health Services on the Denton campus, one of its subcontracting clinics sites in Dallas or Houston, or any other licensed medical facility in the United States. Screening for tuberculosis shall be initiated prior to registration for classes at TWU. Students with positive TB test results or history of taking TB prophylaxis or treatment are required to be evaluated by a medical provider and submit a Statement of Tuberculosis Clearance Form ([http://www.twu.edu/media/documents/student-health/International\\_TB\\_Chest\\_Clearance\\_Form.pdf](http://www.twu.edu/media/documents/student-health/International_TB_Chest_Clearance_Form.pdf)). For additional information regarding this policy, please contact Student Health Services (<http://www.twu.edu/student-health-services/international-students>).

International students may consult with the Office of International Education (<http://www.twu.edu/international-education>).

## Meningitis Vaccine

Effective January 1, 2012, Texas law requires that all new entering and transfer college students age 21 and younger must receive a vaccination or booster against bacterial meningitis. An entering student also includes a student who has had a break of enrollment of one or more fall or spring semesters. For more information, please visit Immunization Compliance: Meningitis Vaccination Requirement (<http://www.twu.edu/student-health-services/immunization-compliance>).