

TECHNOLOGY RESOURCES

IT Solutions provisions each Texas Woman's student with a username and password. With these login credentials, students can access:

- e-mail (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12030>) with Google Suite for Education;
- secure information, tools, and resources in Pioneer Portal (<https://portal.twu.edu/default.asp>);
- the Canvas (<https://twu.edu/my-courses/>) learning management system;
- Wi-Fi (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12101>) and Kiosks (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12061>) on each TWU campus;
- apps in Google Suite for Education (<https://gsuite.google.com/learning-center/>) such as Gmail, Drive, Calendar, and Docs;
- TWU scholarships (<https://www.twu.edu/finaid/types-of-aid/scholarships/>);
- TWUConnect (<https://careerconnections.twu.edu/resources/twu-connect-handshake/>) for internships, jobs, and more; and
- course registration and more in Student Self-Service (<https://selfservice.twu.edu/Student/Account/Login/?ReturnUrl=%2fStudent%2f>).

Support for technology is available through the Technology Service Catalog (<http://twu.edu/technology/>). To inquire about any of the technology services at TWU, students may call the T (<https://twu.teamdynamix.com/TDClient/Requests/ServiceDet/?ID=12169>) Technology Service Desk (<https://servicecenter.twu.edu/TDClient/Forums/Questions/Details/?ID=107419>) at 940-898-3971, chat with them online at techchat.twu.edu (<https://techchat.twu.edu/>), or email them at servicedesk@twu.edu.

Highlights of IT Solutions Services

- Wi-Fi (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12101>) for connectivity of personal devices as well as access to computers through general use computer labs (<https://servicecenter.twu.edu/TDClient/KB/?CategoryID=5951>), classroom teaching computer labs, and department labs that directly support academic programs;
- Each student is eligible for certain technology discounts (<https://servicecenter.twu.edu/TDClient/Requests/ServiceCatalog/?CategoryID=3586>) through our partnership with E-Academy OnTheHub (<http://twu.onthehub.com/>).
- TWU technology is strategically located in common areas such as the Denton campus Student Union, student lounges, the Blagg-Huey Library, and residence halls;
- Free black and white two-sided printing is available to all students in all computer labs; color printing (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=51481>) is available in some computer labs at a cost of \$0.40 per page; additionally, students may print from their device (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=60619>) and pick up at a computer lab printer;
- Computer kiosks (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12061>) appear across TWU's campuses as an opportunity for students to login to a PC for quick information;
- TWU classrooms are also equipped with the latest instructional technology (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12015>) providing optimal classroom learning experiences;

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- Students have a wide selection of software resources available (<https://servicecenter.twu.edu/TDClient/KB/Default/?CategoryID=5951>) to support their studies, including statistical analyses, word processing, and discipline-specific courseware;
- IT Solutions also offers employment opportunities for students on each TWU campus. Check out the TWU Connect (<https://twu.edu/careerconnections/twu-connect/>) for available jobs;
- The Student Technology Assistants and Resources (STAR) (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=5965>) program employs technically capable students to help with troubleshooting peers' personal technology hardware & software issues. STAR is available on the Denton campus. Labor is free; students only pay for software and parts, if needed;
- Students have access to a free license for SPSS statistical software (<https://servicecenter.twu.edu/TDClient/KB/?CategoryID=5952>);
- Office 365 (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=16063>) is free for active students, including download and installation of Office software on up to five devices;

Students are subject to the University's Regulation and Procedures on Computer and Software Acceptable Use (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=65330>).